

FYI – For Your Information

Electronic Access to Colorado Tax Information

GENERAL INFORMATION

This FYI highlights some of the tax information and online services provided by the Colorado Department of Revenue. The department encourages Web users to explore the department's Web site for information available but not listed in this FYI.

Because some of the information on the department's Web site includes confidential tax information, it should be noted that these particular sites are secured so individuals may review only their own personal account information. These secured sites will indicate what authorization an individual is required to have to review personal account data.

COLORADO TAXATION WEB SITE

The Taxation Web site is located at:
www.taxcolorado.com

Some of the information this multifaceted site includes:

- **Tax Forms.** Past and most current income tax forms; sales and use tax, withholding, estate/inheritance tax, cigarette and tobacco, liquor excise, fuel, severance, passenger mile taxes and EFT filing forms. Forms available on the department's Web site require users to have Adobe Acrobat Reader software.
- **Tax Information.** This site covers most tax topics including income tax, business registration, sales and use tax, withholding, cigarette/tobacco, estate, and excise taxes. Also included are: Department of Revenue mailing addresses, sales tax rate changes, tax alerts, free tax class listings, what's new, a tax information index, publications, informational packets, answers to frequently asked questions as well as more than 170 *For Your Information* (FYI) tax publications. Additionally, this site provides information specifically for tax professionals, local sales and use tax rates, statistical tax data, sales tax charts and a page for the most current tax regulations and legislation.
- **Tax Information Index.** To locate tax information available through the Department's Web site on a particular topic, use the tax information index, which provides links to forms, publications, statutes, regulations, and other information on that topic. The index can be accessed at www.taxcolorado.com in the "Main Categories" section.
- **Online Knowledge Base and Customer Support Web Site** Answers to frequently asked questions are available through the Colorado Taxes Web site's "Online



Colorado Department
of Revenue
Taxpayer Service Division
1375 Sherman St.
Denver, Colorado 80261

Forms and other services:
(303) 238-FAST (3278)
Assistance:
(303) 238-SERV (7378)
Fuel Tax: (303) 205-8205
www.taxcolorado.com

Customer Support Service” program. The knowledge base provides many answers to a variety of tax questions. If individuals cannot find an answer to a specific question they may e-mail the department with their questions through the service. When a knowledge item answer is selected, the option to “Send Us an E-mail” appears at the top of the screen. Any e-mail sent through this service is on a secure server and can be accessed only by the person who sends it to the department. Access the knowledge base through the "Online Customer Support" link or the “Contact Us” link.

E-SERVICES DEVELOPMENT

The Colorado Department of Revenue continues to develop electronic methods of filing and paying taxes for individuals and businesses. As these options become available, links to the services will be provided through the Colorado Taxation Web site at ***www.taxcolorado.com***. The following services are currently available.

E-SERVICES FOR INDIVIDUALS

Electronic Filing Options. Individuals may file their income tax return online, by telephone, through a tax professional or through tax software. To learn more about these options, see *www.coloradoefile.state.co.us*

- ***NetFile***

This no-cost, Web-based filing method is provided by the Colorado Department of Revenue at *www.netfile.state.co.us*. NetFile is a quick and efficient filing method allowing all taxpayers to receive their refunds faster.

- ***TeleFile***

Full-year Colorado resident may use this no-cost, telephone-based filing method provided by the Colorado Department of Revenue.
Denver Metro Area: (303) 238-FAST (3278)
Colorado Springs: (719) 592-0225
Fort Collins: (970) 282-7950
Pueblo: (719) 542-2681
Grand Junction: (970) 243-0664

Toll-free from other areas in Colorado, 1-877-TEL-FILE [(877) 835-3453]. Any caller may use the (303) 238-FAST number.

- ***Federal and State Electronic Filing***

The Federal/State Electronic Filing (FSEF) program is a federal electronic filing system that enables taxpayers to file both federal and state returns together in one computer transmission. FSEF is a service provided by many tax professionals and is available to taxpayers directly via some tax software providers and other tax Web sites.

My Income Tax Account. The direct Web page address for this service is *www.myincometax.state.co.us*. Taxpayers or their representatives may look up specific tax information regarding

- the status of a current income tax refund;
- last year’s refund amount;
- estimated income tax paid (the last five payments or credit posted to an income tax account);
- an Agreement to Pay arrangement;
- a Balance Due (amount owed, the date the department received a payment and the last five payments received).

This site is secured and will request certain information that only the individual or their personally designated representative should know. This includes current or prior year refund amounts, the amount of the last payment made if there is an estimated or balance due payment on the account, or the last five digits of a billing notice for the account. Taxpayers may, as another option, obtain a Personal Identification Number (PIN) from the department to use to review the account information.

This same service is available by telephone at (303) 238-3278, then press 3. Both touchtone and rotary telephones may access the service.

Electronic Payment Options. Individuals have three methods of paying individual income tax electronically.

- **Electronic Funds Transfer (EFT)**
Current year and estimated tax payments may be made through EFT. Taxpayers must first register to use the system. Payments may be made online or by telephone. Visit the Colorado Department of Revenue Electronic Payment Web site through www.taxcolorado.com under "Online Services."
- **Electronic Payment through NetFile**
When taxpayers use the no-cost NetFile service and they owe income tax, they are given the option to pay by check with a paper voucher, or to pay by credit card or electronic check.

E-SERVICES FOR BUSINESSES

Electronic Filing Options

Sales Tax ZeroFile. Safely and easily file a Colorado Sales Tax Return (form DR 0100) for state and state-collected local sales tax when you have zero net sales (line 3 of form DR 0100) and no sales tax due. Any filing period type (monthly, quarterly, annually, and seasonal) is eligible. Retailers with only one location and with net sales of zero and no payment due may use this system. There is no need to send a paper form. Also available by calling (303) 205-TAX0 (8290).

Retailer's Use Tax ZeroFile. Use this service to safely and easily file a Colorado Retailers Use Tax Return if you have zero net sales (line 3 of form DR 0173) and no tax due.

Withholding Tax ZeroFile. Available under "Online Services - Electronic Filing Options." Use this service to safely and easily file a Colorado Withholding Tax Return for state income tax if you have zero withholding (line 1 of form DR 1094 and no tax due.

Employers who file weekly or frequently can file a zero return on the department's EFT system at (877) 265-6338.

Sales Tax Account History. Allows businesses to review their tax account payments back to December 2002. Users will need their account number to obtain a PIN for security purposes.

The following services are available on the Web under www.taxcolorado.com "Sales Tax Information" as well as by telephone at (303) 238-FAST (3278).

Tax Rates and Account Information

Local Sales Tax Rates. A fast way to find sales tax rates for ANY local jurisdiction.

Retailers' Sales Tax Rates. Check on the sales tax rates at your specific business location(s).

Local Taxes by Address. The Colorado Department of Revenue makes links available from our Web site to companies offering online services that identify which sales and use tax jurisdictions (state, county, city, special districts) apply to **any address in the state. Retailers are "held harmless" for errors in information on these Web sites.**

Sales Tax License Verification.

Confirm whether a Colorado sales tax license or exemption certificate is valid. If you have a sales tax license or exemption certificate number, you can find this information quickly.

Electronic Payment Options. Businesses can make payments online or by telephone through the Electronic Funds Transfer (EFT) service. Taxpayers must first register to use the system. Payments may be made online or by telephone. Visit the Colorado Department of Revenue Electronic Payment Web site through www.TaxColorado.com under "Online Services."

NOTE: The Colorado Department of Revenue does not process the registration of trade names for any type of business. All filing of trade names, renewals, inquiries and collection of trade name fees is provided by the Colorado Secretary of State's office at www.sos.state.co.us

TAX DIVISIONS ONLINE

The Web site at www.taxcolorado.com provides information to almost all tax related divisions or sections such as Tax Auditing and Compliance, Office of Research and Analysis, Fair Share and information provided by the Taxpayer Service Division.

DEPARTMENT OF REVENUE WEB SITE

The Colorado Department of Revenue Web page at www.revenue.state.co.us provides access to these other Revenue division Web sites:

- Auto Industry
- Driver's License
- Executive Director's Office
- Gaming
- Hearings
- Liquor Enforcement
- Lottery
- Motor Carrier Services
- Motor Vehicle
- Racing
- Tobacco Enforcement

OTHER AGENCY WEB SITES

The Colorado Department of Revenue's Web site also contains direct links to several other government agencies. Sites available through the department Web site include:

- Colorado Counties, Inc.
- Colorado Municipal League
- Internal Revenue Service
- Labor and Employment
- Property and Taxation
- Secretary of State
- Other Government Services

COLORADO STATE WEB SITE

The Colorado State homepage is located at www.colorado.gov. This main Colorado State Web site includes information regarding special state programs, education, tourism, legislation, Colorado Revised Statutes and links to Colorado state agency Web sites.

FURTHER INFORMATION

Additional FYIs are available at www.taxcolorado.com

For additional tax information visit the "Tax Information Index" which covers a variety of topics including links to forms, publications, regulations, statutes and general questions and answers. The "Tax Information Index" is located at www.taxcolorado.com

This and other FYIs provide general information concerning a variety of Colorado tax topics in simple and straightforward language. Although the FYIs represent a good faith effort to provide accurate and complete tax information, the information is not binding on the Colorado Department of Revenue, nor does it replace, alter, or supersede Colorado law and regulations. The Executive Director, who by statute is the only person having authority to bind the Department, has not formally reviewed and/or approved these FYIs.