



# Fast Facts about HCP Specialty Clinics

## What is the purpose of the HCP Specialty Clinics?

To bring pediatric specialty doctors for children birth to 21 years of age to rural areas of Colorado. The Clinics help families so that they do not have to travel to Denver or other distant metro areas for their child/youth to see a pediatric specialist.

## What are the types of Specialty Clinics?

The Clinics include doctors who specialize in cardiology (heart), neurology (brain and nerves), orthopedic (bones), rehabilitation (muscle), and otolaryngology (ears and throat). A pediatrician visits the Southeast region.

## Who can refer a child to an HCP Specialty Clinic?

If you think your child needs to be seen at an HCP Specialty Clinic, you can call your local HCP office to make arrangements for a visit. It's important for your child's primary care provider to know that your child may be seen in the Clinic. HCP will work with you to help your child's provider make the referral to the Specialty Clinic. If your child does not have a primary care provider, the HCP office can help you find one. Many insurance companies require that the primary care provider make a referral to the clinic or they will not pay for the visit. Asking your child's primary care provider for the referral also supports HCP's goal that your child has coordinated health care or a "Medical Home."

## Who are the HCP Specialty Providers?

The HCP specialty providers are pediatric board certified doctors who have agreed to work with HCP. They agree to take their time to travel from Denver and other cities to your local community.

## **Who are the HCP Team Members in the HCP Specialty Clinics?**

HCP Team members you will see include: a nurse, dietitian, occupational or physical therapist, social worker, and administrative support staff. This Team is available during the clinic to provide you with information and help you with any follow up your child may need.

## **What is the HCP Clinic Fee?**

The Clinic Fee helps to cover the local health department costs for providing the clinic staff, clinic space, clinic supplies, and clinic equipment.

## **How are the HCP Specialty Doctors Paid?**

HCP provides some payment for the HCP specialty doctors to see patients in the HCP Specialty Clinics. Also, the HCP specialty doctors do bill your child's insurance for the visits including Medicaid, CHP+ and private insurance. If your child has private insurance but has not yet met the deductible, you may receive a clinic visit bill from the physician's office. If the clinic doctor works at Children's Hospital, you may receive a bill from their billing company, UPI (University Physicians, Incorporated).

## **What if I'm contacted by an insurance company or billing agency?**

We make every attempt to obtain available insurance for families before clinic and we will work to assist those who do not currently have insurance. If you receive a letter or call from an insurance company or a doctor's billing company, you should call them back right away. Sometimes they just need more information or clarification. If you have questions contact your HCP Clinic Coordinator right away for help.

## **Where can I get more information about HCP Specialty Clinics?**

For more information, contact HCP through the website or by phone at the web address and telephone numbers provided below.

**Health Care Program for Children with Special Needs (HCP)  
Prevention Services Division ~ Colorado Department of Public Health and Environment**

**303 692-2370 or 1 800 886-7689 and Fax: 303 753-9249  
[www.hcpcolorado.com](http://www.hcpcolorado.com) with links to Regional HCP offices throughout Colorado**